Volunteer Solutions

The Volunteer Solutions platform: a summary for managers and trustees

Expert volunteer training your own team delivers in-house, and the tools to run your volunteer programme, for one yearly price.

WHAT WE GET

- **55 training resources**: 34 training modules, 10 self-study workbooks, 4 workshops and 7 coordinator toolkits.
- **Each training module provides all the resources to bring the training in-house**: trainer guide, slides, handouts and evaluation form, as PDF and PowerPoint.
- Self-study versions for volunteers who can't attend a session.
- Tools to run volunteers: recruitment, onboarding, DBS and screening, a compliance check and calendar, 17 policies and documents, training records and certificates, volunteer hours, and trustee and funder reports.
- An AI advisor for "do we need to...?" questions. It gives awareness-level guidance, not legal advice.

WHY IT'S GOOD VALUE

A half-day external trainer typically costs £300–£650 at charity rates, plus travel, for one topic and one group. With the platform our own staff deliver every topic, as often as we need.

Running one session in-house instead of booking a trainer covers the Standard plan for the year.

FULLY CONFIGURABLE

The platform lets us fully configure the training material and everything it produces, such as policies, certificates and reports, for our organisation: our name, logo, colours and details.

WHO IS BEHIND IT

Written by Kay Curtis, with more than 30 years of UK voluntary-sector experience, and kept up to date by the Volunteer Solutions team. Over 1,400 UK organisations have used our training since 2001.

PLANS AND PRICES

Plan	Price	Staff users	Suits
Standard	**£295 a year**	10 included	Most charities and community groups
Large	**£495 a year**	25 included	Larger charities, councils and housing associations
Network	**£850 a year + £75 per member**	3 per member, plus the network's team	Umbrella bodies, CVS and networks

Every plan includes everything above. Extra staff users are £20 a year each. There are **no per-volunteer fees**, and **no VAT to add** (Volunteer Solutions is not VAT registered). Every plan includes AI credits worth 10% of its price.

PAYING

- By card online, with access straight away.
- Or by invoice or purchase order: ask at volunteersolutions.org.uk/pay-by-invoice. The invoice comes within 1 working day, with 30 days to pay by card or bank transfer, and can show our PO number.
- Launch offer: 20% off the first year with code WELCOME20, until 31 January 2027.

RENEWAL AND STOPPING

- Plans renew each year so access isn't interrupted.
- We're emailed 30 days before each renewal with the date and price.
- We can stop renewal at any time before then, from the Plan page or by email. The plan runs to the end of the year we've paid for.

OUR DATA

Our work is stored securely and encrypted, and only our organisation can see it. Volunteer Solutions follows UK GDPR. Full details are in the privacy notice on the website.

TRY IT FIRST

14-day free trial, no card needed. Try Module 1 and the main tools with up to 2 people at volunteersolutions.org.uk.

Questions: info@volunteersolutions.org.uk · volunteersolutions.org.uk
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